Customer Release Notes - Release 07.00 Build 07.00.00007

Product: print file downloader (PFD) for Macintosh running OS X

NOTES: This release is approved for English.

New Features/Improvements:

- The PFD has been updated for use with Macintosh OS X v.10.4 or later systems, running on Intel or PowerPC platforms.
- The PFD now allows you to fold pamphlets on the long edge when sent to the Booklet Maker. See Help for more information on *Long Edge Fold*. (PR#42108)
- The Page Order feature was extended to allow the option to print a document Face Up. See Help for more information on *Selecting the Page Order*.

Known Problems, Limitations and Workarounds in This Release:

Job Setup Issues

• Email will not work when entering diacritical characters in the Email field. (#38778)

Even though the Email field allows text entry of diacritical characters, this feature will not work when diacriticals are entered.

• Custom commands that contain diacriticals may not be interpreted correctly. (#40443).

The User Defined Custom Command field and Custom Command File option allow you to customize a print job by entering printer control commands to access specific printer features that the user interface does not provide. The PFD does not validate any custom commands entered by the user since it does not know what commands the printer may accept. ASCII characters in the range 0-127 are the same on the Mac and the Printer. Characters outside this range, such as diacritical characters, do not necessarily match between the printer and the Mac. The Printer may misinterpret any characters entered outside the range of ASCII 0-127 in the Custom Command fields on the Mac PFD. Only ASCII characters in the range 0-127 should be entered in the Custom Commands fields.

• On the Image Alignment tab, using Select All Subsets and modifying the Image Alignment settings will modify only the last subset. (#42821)

If numerous subsets are selected using the Select All Subsets option, and the Image Alignment settings are modified, then only the last subset will have its Image Alignment settings modified. To avoid this problem, select each subset and modify its Image Alignment settings.

• The PFD allows you to create jobs with an invalid combination of features. (#38113, #42795)

The PFD allows you to create a job that requests Interleaves and Page Features, which the Printer does not allow. If this is done, the Printer will ignore the Page Feature requests.

The PFD allows you to create a job with mixed size medias and stapling, which is not allowed by the Printer. If this is done, the Printer will stop with a mismatch.

• When *Custom Options Only* is selected and there are no user defined custom commands, the PFD will incorrectly send all job options with the job. (#42781)

The PFD should not send any job options if Custom Options Only is selected. An error message will also be displayed in this case. To avoid this problem, only select Custom Options Only when supplying user defined custom options.

• The PFD may get stuck continuously displaying an error dialog if paper attributes are changed after a template has been created. (#42764)

If a template is created that has a 2-sided paper and 2-sided printing, and the paper is later changed in the Paper Catalog to be a 1-sided paper, the next time the template is loaded, an error message will be continuously displayed reporting the inconsistency. Force quit may need to be used if this occurs.

General Issues

• The help topics may appear in a language other than that in which the user is working. (#41446)

If a previous version of the PFD is installed with a language that is different from the environment in which the current user is working, then the user preferences associated with that language are not deleted when the user removes the print file downloader. Help topics associated with the PFD may appear in the language of the previous install.

To workaround this problem, navigate to /USER/Library/Preferences/com.apple.plist and delete this preferences file. Quit the PFD application and restart. A new preferences file will be written and the help files will display in the proper language [the language of the OS].

Previous Release Problems That Have Been Fixed:

• Selecting and deselecting pages within a continuous range with exceptions applied, results in all pages having incorrect settings. (#39034)

On the Job Setup window, if a page range is added on the Page Features tab with a layout or paper exception applied to continuous pages within the range, and then some of those same pages are deselected and then reselected with a different layout or paper exception applied, then all pages within the original continuous range will have the newly applied layout in error.

• You get unexpected results when you setup multiple page exceptions, some of which overlap. (#39013)

It is possible to setup a job with multiple page exceptions for a single page by defining sets of page exceptions that overlap. When you do this, you may get unexpected results in your output.

• Staple settings are not reset when Factory Default template is selected. (#39013).

When the Factory Default template was loaded, the Finishing Device is correctly set to Top Exit, but upon selecting the Stapler, the previous Staple Option is selected, instead of None, which is the default.

• Values that are copied and pasted into fields in the Mac PFD may be ignored. (#40534)

If you copy and paste data into a text box, such as E-mail Address, and then use the mouse to click on another object making the previous text box unselected, the PFD will not remember the contents of the text box.

• Negative values for Image Alignment settings in the Page Features window are no longer accessible via the arrow buttons. (#39002)

In the Image Alignment Page Features window, if a value greater than zero is entered in the X or Y fields, the negative range of values is no longer accessible via the arrow buttons.

• When trying to select the backside for printed sides for page features, a message is displayed saying it is not allowed for 1-sided papers. (#39001)

If a page range is selected on the Page Features tab with layout applied to some of the pages within that range as 2-Sided flip on Long Edge, this enables printing on the backside of the paper. When trying to select the backside for printed sides, a message will appear that says this is not allowed for a 1-sided paper.

• Covers will not be punched if Punch is selected on the Finishing tab prior to selecting Covers. (#38781)

If Punch is selected on the Finishing tab prior to selecting Covers, the covers will not be punched.

• Can't reset page to 2-sided after adding force 1-sided insert before page. (#39036)

Once an insert is selected before a page that is set as a Force 1-Sided page, it is no longer possible to reset the page to a 2-Sided mode.

Removing the print file downloader

See the instructions in the Install ReadMe on information on how to remove the Mac PFD.