Customer Release Notes - Release 06.00
Build 06.00.00.0011

NOTE: This release is approved for English, Japanese, *Danish, Dutch, French, German, Italian, Norwegian, Portuguese, Spanish, and Swedish.*

Note: This version of the PFD was not intended to be run on the Intel platform, and has not been tested on that platform. It may work, but you will likely run into problems if you modify the paper catalog on the Intel platform and try to use if with the PFD. We are currently working on a version that will run on both the Intel and PowerPC platforms, which will be released shortly.

Product:

> Print File Downloader (PFD) for Macintosh for OS X

New Features/Improvements:

a) The PFD has been developed for use with the Macintosh OS X Native v.10.3 or later.

b) The Job Setup> Page Features tabbed window has been redesigned to make the setup of multiple subsets, quicker and easier. (#38766)

c) Unique PPDs are no longer distributed with the Mac PFD starting with Release 6.0. The standard PPDs are now compatible with the Mac PFD.

d) The Mac PFD now recognizes and displays the paper attributes for punching and precollated media in the paper catalog.

e) Three-hole punching of legal sized paper is now allowed. This feature is supported in Print Production release 6.01. (#39391)

f) *The Print File Downloader now allows punching of paper sizes up to 9.25" x 14" [234 mm x 355 mm] . (#41386)*

Previous Release Problems That Have Been Fixed:

a) Saved settings do not correctly save or restore all settings.

The Mac PFD does not correctly store/restore all of the Edge Erase/Image Alignment settings. (PR#29032) It also does not correctly store/restore the Custom Command options. **(#33634)**

b) *Image Adjustment is not applied correctly for multiple pages / ranges.*

User-defined image adjustment changes may not be applied to selected pages or ranges. (#40666)

c)   *If the user leaves a dialog box by switching between the various tabs on the PFD, any character(s) input in the current dialog box(es) are not 'remembered.' (#40534)*

d)   *When the user creates a page subset and then selects some pages and then moves over to the image adjustment tool, he or she had to first unselect a page and then reselect it in order to activate the 'Image Alignment' checkbox. (#41440)*

Known Problems, Limitations and Workarounds in This Release:

Job Setup Issues

a)   **Can't reset page to 2-sided after adding force 1-sided insert before page. (#39036)**

Once an insert is selected before a page that is set as a Force 1-Sided page, it is no longer possible to reset the page to a 2-Sided mode.

- **Workaround**

Select the layout first (2-Sided mode) for the page, then select the Insert Before or Insert After the page.

b)   **Selecting and deselecting pages within a continuous range with exceptions applied, results in all pages having incorrect settings. (#39034)**

On the Job Setup window, if a page range is added on the Page Features tab with a layout or paper exception applied to continuous pages within the range, and then some of those same pages are deselected and then reselected with a different layout or paper exception applied, then all pages within the original continuous range will have the newly applied layout in error.

- **Workaround**

Only apply one set of features to pages within a range.

c)   **Negative values for Image Alignment settings in the Page Features window are no longer accessible via the arrow buttons. (#39002)**

In the Image Alignment Page Features window, if a value greater than zero is entered in the X or Y fields, the negative range of values is no longer accessible via the arrow buttons.

- **Workaround**

Either select the Reset to 0 button or type a minus (-) sign in the X or Y field to force a negative value.

d) When trying to select the backside for printed sides for page features, a message is displayed saying it is not allowed for 1-sided papers. (#39001)

If a page range is selected on the Page Features tab with layout applied to some of the pages within that range as 2-Sided flip on Long Edge, this enables printing on the backside of the paper. When trying to select the backside for printed sides, a message will appear that says this is not allowed for a 1-sided paper.

- **Workaround**

Select the Update button after applying the 2-Sided flip on Long Edge and before the backside is selected.

e) Covers will not be punched if Punch is selected on the Finishing tab prior to selecting Covers. (#38781)

If Punch is selected on the Finishing tab prior to selecting Covers, the covers will not be punched.

- **Workaround**

To punch front and back covers, covers have to be selected prior to selecting punch. To punch the front or back covers, go to the Punch tab and select the Front Cover Paper and Back Cover Paper.

f) Email will not work when entering diacritical characters in the Email field. (#38778)

Even though the Email field allows text entry of diacritical characters, this feature will not work when diacriticals are entered.

- **Workaround**

Do not enter diacritical characters in the Email field.

g) You get unexpected results when you setup multiple page exceptions, some of which overlap. (#39013).

It is possible to setup a job with multiple page exceptions for a single page by defining sets of page exceptions that overlap. When you do this, you may get unexpected results in your output.

- **Workaround**

h) Image Alignment settings may not be applied to all pages when multiple pages within a page range are selected and Image Alignment settings are applied. (#40666).

If you select multiple pages within a page range and select Image Alignment On, and make a selection for image alignment settings, the settings may not be applied to all of the pages

selected and they may be applied to pages within the subset that haven't been selected. Image Alignment settings may be applied to a page even if the Update button is not selected.

- **Workaround**

  Do not use the Image Alignment Page Features settings since they are not applied consistently. If using the Image Alignment for specific pages, verify in the Summary that the selected pages have the correct setting and that other pages haven't been inadvertently changed.

i) **Custom commands that contain diacriticals may not be interpreted correctly. (#40443).**

The User Defined Custom Command field and Custom Command File option allow you to customize a print job by entering printer control commands to access specific printer features that the user interface does not provide. The Driver does not validate any custom commands entered by the user since it does not know what commands the printer may accept. ASCII characters in the range 0-127 are the same on the Mac and the Printer. Characters outside this range, such as diacritical characters, do not necessarily match between the printer and the Mac. The Printer may misinterpret any characters entered outside the range of ASCII 0-127 in the Custom Command fields on the Mac PS Driver.

- **Workaround**

  Only enter ASCII characters, 0-127, in the Custom Commands fields.

j) **Values that are copied and pasted into fields in the Mac PFD may be ignored. (#40534).**

If you copy and paste data into a text box, such as E-mail Address, and then use the mouse to click on another object making the previous text box unselected, the PFD will not remember the contents of the text box.

- **Workaround**

  Do one of the following:
  1) After pasting the string of characters into the text box, tab to another field in the same window, before switching to another tab.
  2) After pasting the string of characters into the text box, type other characters into the text box (or anything on the keyboard that affects the text box, including delete), before switching to another tab.

k) **Factory Default settings for Staple Settings should be *None* (#40534).**

If you reset the PFD settings to Factory Default settings, the Mac PFD will change the default Output Exit to Top Exit. If however, you then change the Finishing Device to Stapler, the Stapling setting is set to whatever it was last set at.

- **Workaround**

  Do one of the following:
  1) After pasting the string of characters into the text box, tab to another field in the same window, before switching to another tab.

2) After pasting the string of characters into the text box, type other characters into the text box (or anything on the keyboard that affects the text box, including delete), before switching to another tab.

Paper Catalog Issues

a)   **The currently released Mac Paper Catalog Utility (5.x) is not compatible with the Mac PFD.**

If the Release 5 Mac Paper Catalog Utility is used to edit the paper catalog for the Mac X PFD, the paper catalog can become corrupt.

- **Workaround**

To modify the paper catalog for the driver, see the instructions in the PFD Help topic called "Using the Paper Catalog." You can find the location of the Paper Catalog files by going to the Page Features > Paper Catalog screen. The path to the Paper Catalog is displayed in this window.

General Issues

a)   ***The help topics may appear in a language other than that in which the user is working.***

*If a previous version of the PFD is installed with a language that is different from the environment in which the current user is working, then the user preferences associated with that language are not deleted when the user removes the print file downloader. Help topics associated with the print file downloader may appear in the language of the previous install. (**#41446**)*

- *Workaround*

Navigate to /USER/Library/Preferences/com.apple.plist and delete this preferences file. Quit the PFD application and restart. A new preferences file will be written and the help files will display in the proper language [the language of the OS].

Removing the Print File Downloader

- See the instructions in the Install ReadMe on how to remove the Mac Print File Downloader.